

St. Charles Town Hall Feedback

Town Hall	Comment / Question	Response
8am Mass	Like smaller venue, like knowing more people in the parish, in favor of Synod movement towards small groups, like that women's group has been reinvigorated, they do a lot for our parish	n/a
8am Mass	Used to have a parish council, is there a need for a parish council? She works out in the gardens doesn't know who to talk to or bring requests to. Do we have one do we need one? If we have ideas, do we bring them to the parish council or the finance council.	Bring to parish council then finance council as needed (Parish council is a necessary component of a functional parish according to archdiocesan standards.)
8am Mass	Who is on the parish council	Mary Magnuson (secretary), John Morton, Tracy Tourville (chair), Connie Carlson, would like additional member
8am Mass	Thank you to all of the volunteers and to Father Bruno for everything that you and he do around the parish	n/a
9:30 Mass	Several parishioners reiterated gratitude in having Fr. Bruno and willingness to receive parishioner input.	
8am Mass/9:30 Mass/Cards	When will we get our picture directory? Is there an update?	Graphic design work/technological work, additional photo session for new parishioners & Fr. Bruno, parishioner data to be individually shared with directory publishing company
8am Mass	Establish a wish list where parishioners can add what they would like to do to grow the parish and they put their name down as the contact person so it's not always going to Laura	Town hall feedback as effort to do this, maybe ongoing feedback cards as well- Outreach Committee coordination here?
8am Mass	Establish a list of volunteers and publish it somewhere for other parishioners to see	Have liturgical minister list already. Add other ministries as well?
8am Mass	Introduce yourself to others, even those that currently volunteer but may not be brave enough to introduce themselves to you, let's get to know each other, how to get people to return to mass after COVID?	n/a
8am Mass	Who should people contact if they are interested in volunteering?	Could not provide an answer at the Town Hall (Parish council email contact looking to be added as possibility, ministry sign-ups ongoing)

8am Mass	Could we partner with St. Michael's or St. Mary's to find out how they deal with some problems that come up, or do they have people that can help us	Could not provide an answer at the Town Hall (Depends on issue)
8am Mass	Before we do something like this again, we need to have a working microphone / something more sophisticated that we're using today because it is not consistently working	n/a
9:30 Mass	Megaphone purchase as alternative to microphone, parish business cards for parishioner distribution (mass times, scriptural passage, mission statement)	n/a
8am Mass	Where do the comments go from here	Will go to the parish council for discussion and action (Feedback to be shared with parishioners)
8am Mass/9:30 Mass/cards	What can we do to get more people to join our parish, especially young people? Another parishioner offered that we should have more community events, and outside activities	Heidi responded that she and Joel are working on an after 4:30 Mass event outdoors
8am Mass/9:30 Mass	How can we help Laura, need to make more public what Laura needs help with	Father said he is thinking about how to bring in another office person part time and will bring this up at the parish and finance council
9:30 Mass	Reiterated the need for additional volunteer help at the parish, especially altar servers (Fr. Would like to use incense again) and liturgical ministers	Really need additional volunteer help!
9:30 Mass/cards	Appreciates Fr. Bruno having sung parts of Mass and would like to see portable kneelers used as opportunity to kneel while receiving Holy Eucharist, love reverence, adoration, and awe of opportunity to kneel to receive Eucharist	Emphasis on communicating the importance of Eucharist as True Presence
8am Mass	Did we buy a TV? Where is it? Who can we contact about it?	Marcia said the TV is in the locked room to the side and to contact her.
8am Mass	Now that Father is adding chants, we need the music people to teach us how to chant and know the Latin, maybe they could come to the front before Mass and teach us	n/a
8 am Mass	Would like to see some updated music, commenters said there wasn't more modern music to choose for upcoming wedding	Larger music selection for special occasions?
9:30 Mass	Have a teaching/children's Mass to explain parts of the Mass, help children grow in their faith, and help children get to know Fr. Bruno. Maybe story time between masses? Modify homily to direct to children.	n/a

8 am Mass	What about having a 5pm Mass on Sunday afternoon to get the kids who are in sports, still coming to Mass after their sports are done.	Heidi said there is a 6pm Mass at St. Mary's all year round
8am Mass/cards	Consider moving Mass from 4:30pm to 4:00pm would be better for older people that don't like to drive in the dark, especially in the winter.	Mary Magnuson reminded the group that St. Michael's moved their 530 Mass to 430 a couple of years ago and people who are St. Michael's members are now going their 430pm Mass and not coming to St. Charles and throwing money in our baskets
8am Mass/9:30 Mass/Cards	Consider having at least one Mass with more contemporary music, guitar, piano	The musicians & liturgical music coordinator we have are professional musicians that we compensate. Volunteers are possible as well, but can be difficult to find. It's imperative that music be liturgically appropriate, which is why professional coordination is needed, and can be very difficult to find.
8am Mass/cards	Consider singing in a register we can all sing in, it's always too high, too much singing at 4:30 mass and music much too loud (vigil mass too much like high mass), only need sung Gloria and 2 verses of hymns	n/a
8am Mass	Consider having someone that is already doing volunteer work talk about the work they do, in order to help volunteers more easily understand what is necessary for each role. Have someone talk at each Mass.	Has been done in the past but maybe worth revisiting? Fr. Bruno would also like to have a reinstallation/training of ministers. Could coordinate with effort to call/training of new liturgical ministers as well.
8am Mass / cards	Need more communication of what's happening throughout the parish, electronic and paper	n/a
8am Mass/cards	Need to nurture the relationship with people who get married in the parish and / or have their children baptized in the parish--how do we get them to stay, What will attract younger people to St. Charles?	Survey of young singles/families to find out what they need?
8am Mass	Suggestion to have the young people that attended the Town Hall added to the parish council	n/a
8am Mass	Once a month, have a volunteer talk about what they do, once a month have a special collection for something needed for the parish (we could have done this with the TV)	n/a

9:30 Mass	Coordinate maintenance plan for parish to plan for repairs/set aside funds for future.	A team has been formed to assist with this. They'll be meeting with the finance council in November.
9:30 Mass	Marketing parish by having more contemporary music, guest band, outreach events	Very important to ensure, first and foremost, that music is liturgically appropriate and meets liturgical standards. Potential survey of parishioners to better determine what is meant by contemporary music? Survey of younger parishioners regarding music preferences? Preliminary research indicates younger generation has preference for tradition.
8am Mass/9:30 Mass	How can we see the Town Hall feedback that was provided after the 930 Mass?	Sara will provide feedback to Tracy and ask her to consider working with Tom to summarize the feedback in the bulletin (Shared on website & paper for those who need that format)
9:30 Mass	Coordinate project to widen hymnal pockets to better fit hymnals.	
9:30 Mass/cards	Request for bike lock/place for strollers in safe location	
9:30 Mass/cards	Request for environmental protective measures such as adjusting heat/AC, lowering carbon footprint as duty for Christians and following guidelines recommended by Pope Francis to be responsible stewards of God's works/the planet even if it means our discomfort, many bad effects on planet (storms, steadily increases planetary temperatures, etc.) associated with fossil fuels	
9:30 Mass	Appreciates flexibility of being able to attend mass at St. Charles, have children receive sacraments at St. Charles, attend FF at St. Michael's	n/a
9:30 Mass	Appreciates Fr. Bruno's connection to Nigeria, wants to see international practices incorporated at St. Charles, sister parish in Nigeria	Fr. Bruno has invited an African choir from his former parish to perform at St. Charles. Sister parish in Africa?
8 am/9:30 Mass	Would like coffee/donut social time once or twice each month	Fr. Bruno would like to have donut Sundays at least once per month. Small- group synod initiative as way of building church/community.
9:30 Mass	BBQ event after 4:30 mass, outside events when weather complies; increase social events & personally invite people	Upcoming October potluck event

Cards	Request for shortening homilies to 5-10 minutes/mass shortened to 45 minutes, repeated in other cards for max 6-minute homily and not so much repetition, start on time, homilies less than 10 min weekends & 3 min on weekdays, too much like High Mass, need altar servers, homily too much repeat of gospel	Homilies are intended to build off readings at mass, so reiterating key points in gospel and readings is the main purpose of a homily.
Cards	Request for regular financial appeals and for parishioners from crying room to approach altar for receiving the Eucharist	
Cards	Make homily more relevant to today's issues and uplifting music to give people reason to attend St. Charles	
Cards	More coffee and donut Sundays (every other month) & more opportunity for fellowship	
Cards	Request for something for children, both altar boys and girls	
Cards	Church & basement too cold for elderly, use fan for altar if too hot there, 4 pm mass on Saturdays, announcements at start of mass instead of end, fix confessional light?	Confessional light issue has been fixed
Cards	Appreciates noon mass offering, would love to have Friday mass back again	
Cards	Feature "ministry" of the week; personally invite parishioners to join the ministries	